

# FSA USER ID INFORMATION

## Setting up the FSA ID

1. Go to <https://fsaid.ed.gov/npas/index.htm>
2. **Write down – and store in a safe place – the FSA ID username and password you create for the student and one parent.**  
These are case sensitive, so be sure to indicate if the letters are upper or lower case. Do not use any part of your name or date of birth in the password.
3. **The first two challenge questions must be chosen from the list of drop down options.**
4. **The next two are challenge questions of your choosing. Here are some suggestions for challenge questions:**
  - Name of street on which you grew up
  - Mother's maiden name
  - Name of first pet
  - Name of high school
  - Spouse's first name

### Important Notes

1. FSA IDs are valid for 18 months.
2. A student and parent must each have his/her own unique FSA ID and cannot both use the same email address.
3. Your FSA ID is your permanent identification and signature for Federal Student Aid and will be used for all future FAFSA applications and Federal Direct Loans.
4. Your FSA ID is tied to your Social Security Number - you cannot create a new ID because you forgot your username or password.
5. Retrieval of forgotten FSA ID information or unlocking of information is easiest if you have a verified email.

5. **The last question asks you to list a significant date in your life.**

There is no drop down option - you must choose a date you consider important; some suggestions are your graduation date or anniversary of a special event.

6. **You will be prompted to verify your email address by accessing a link sent to your email.**

It is best to use a non-school email that you will continue to use in the future.

This is not required to do but you will have to wait between one and three days for your information to be verified with Social Security if you do not use the option to verify the email.