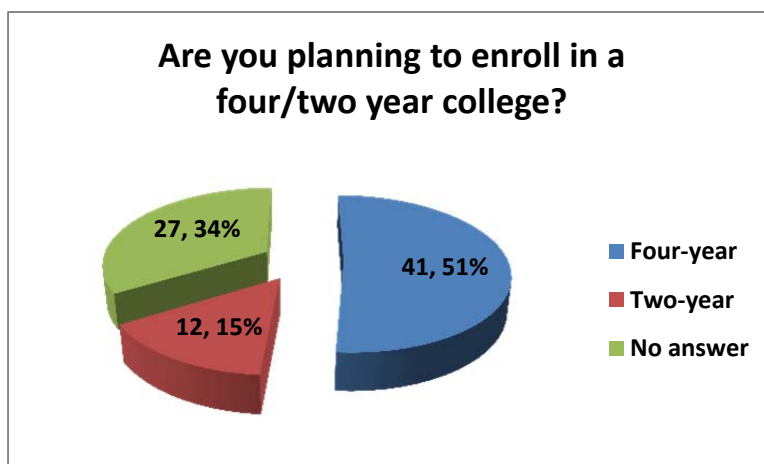
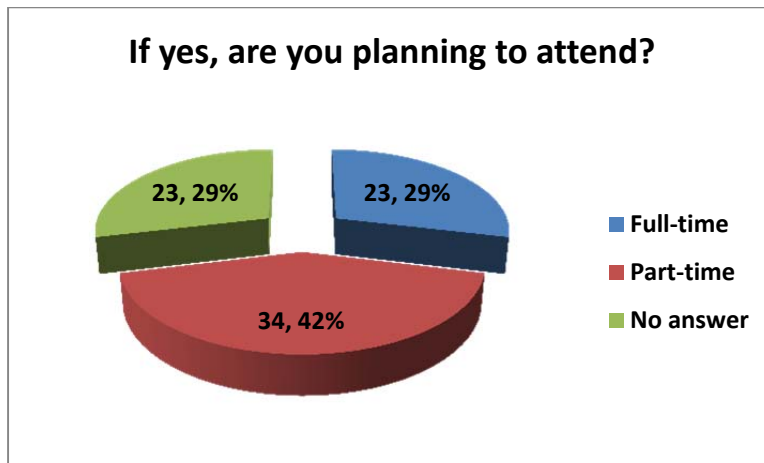
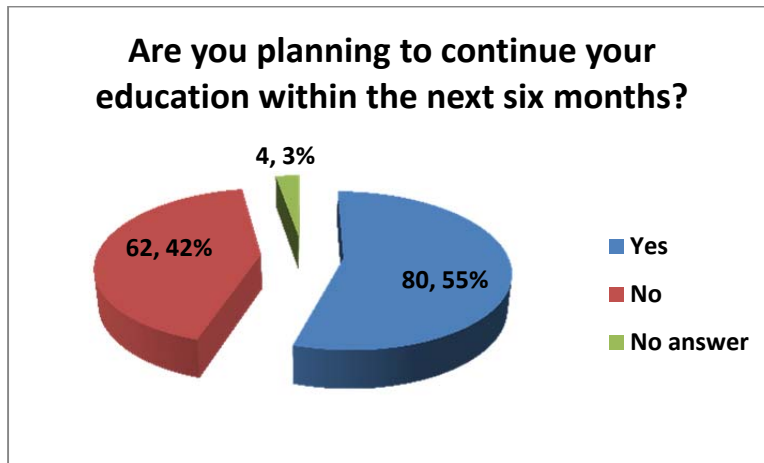
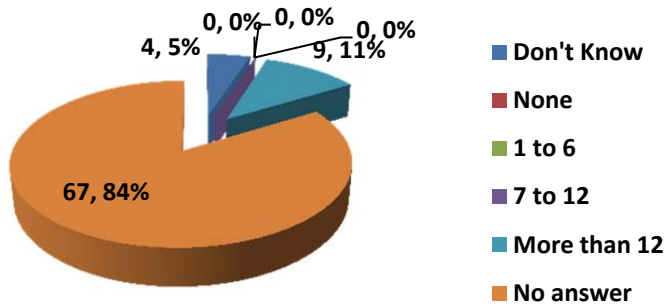


Nashua Community College 2012-13 Alumni Survey: Summary

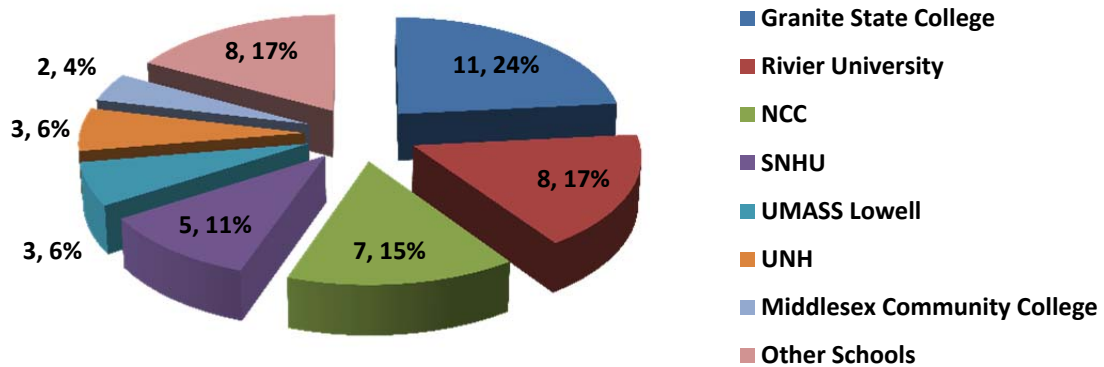
There were 262 graduates for the 2012-13 academic year of which 183 attended the graduation ceremonies. The annual survey was administered to the graduates when they arrived at the bookstore to pick up their caps and gowns. The survey was completed by 146 (or 55.7%) of the total graduates.



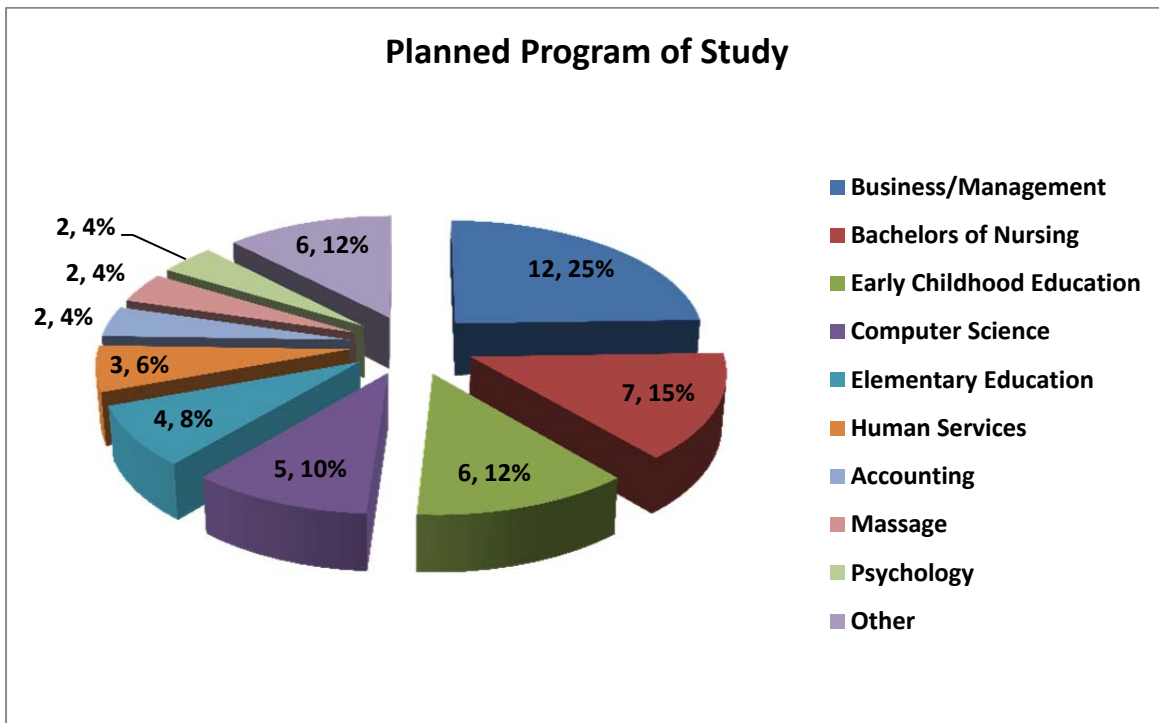
How many credits were you allowed in transfer?



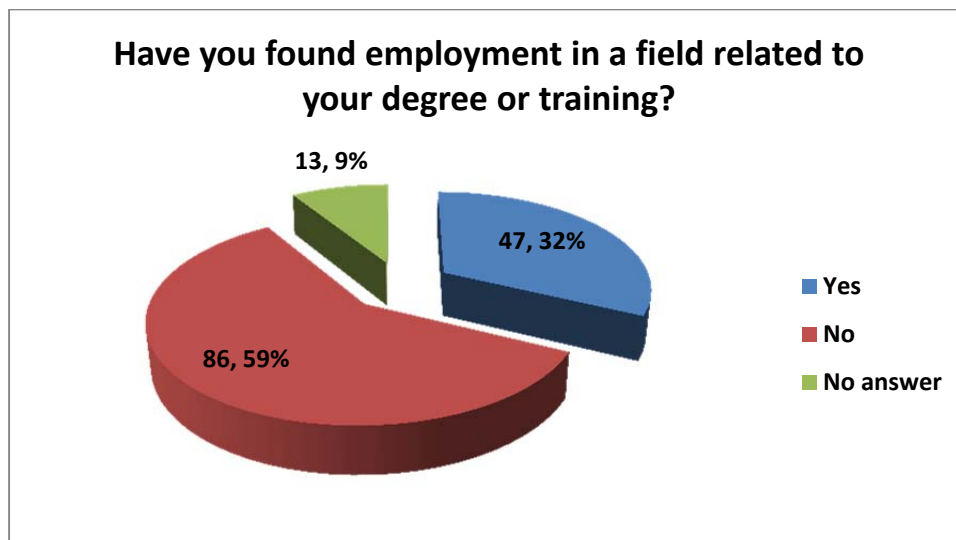
Name of School Attending



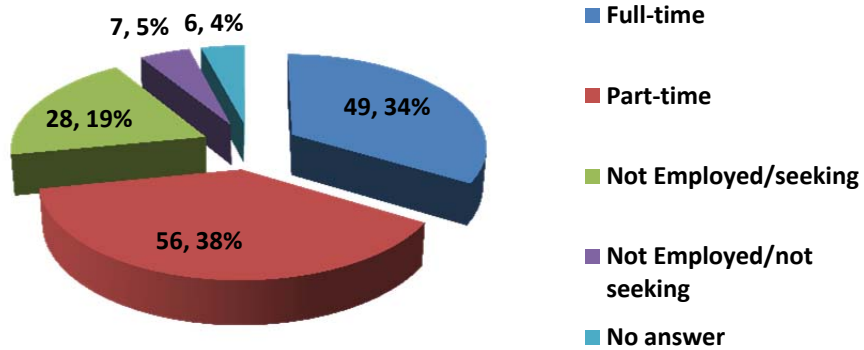
Name of School Attending	Frequency	Percent
Granite State College	11	23.4
Rivier University	8	17.0
NCC	7	14.9
SNHU	5	10.6
UMASS Lowell	3	6.4
UNH	3	6.4
Middlesex Community College	2	4.3
American College of History and Legal Studies	1	2.1
WPI	1	2.1
St. Anslems Univerity	1	2.1
Springfield College	1	2.1
Keene State	1	2.1
Lesley University	1	2.1
Plymouth State	1	2.1
Regis College	1	2.1
	47	100
Undecided/Unknown	4	
No answer	30	



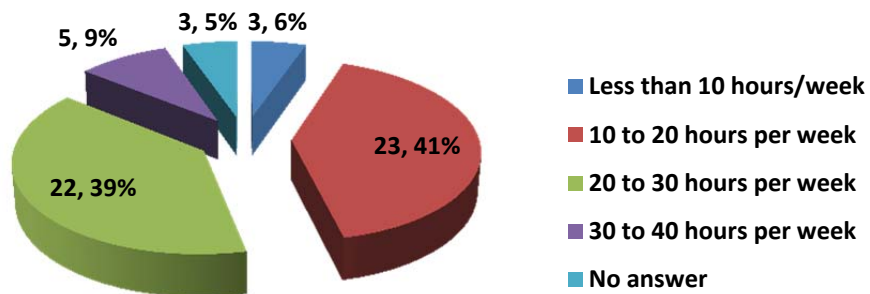
Planned Program of Study	Frequency	Percent
Business/Management	12	23.5
Bachelors of Nursing	7	13.7
Early Childhood Education	6	11.8
Computer Science	5	9.8
Elementary Education	4	7.8
Human Services	3	5.9
Accounting	2	3.9
Massage	2	3.9
Psychology	2	3.9
CAD	1	2.0
Dental Hygiene	1	2.0
Electrical Engineering Design	1	2.0
Justice Studies	1	2.0
Masters	1	2.0
Mathematics	1	2.0
undecided	2	3.9
	51	100
No answer	29	



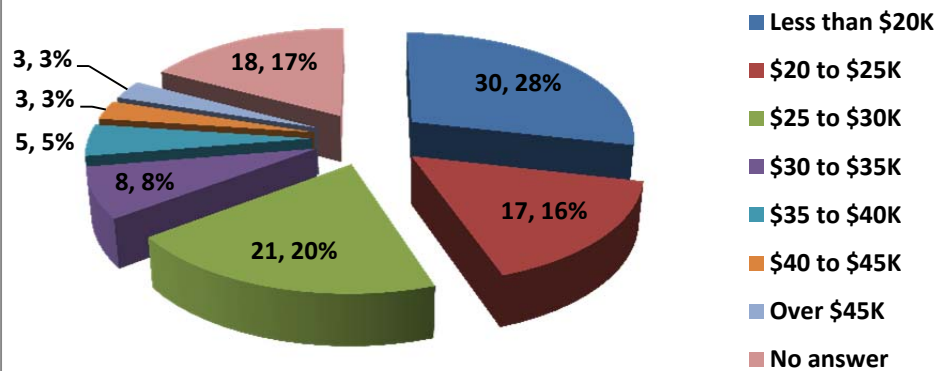
What is your employment status?



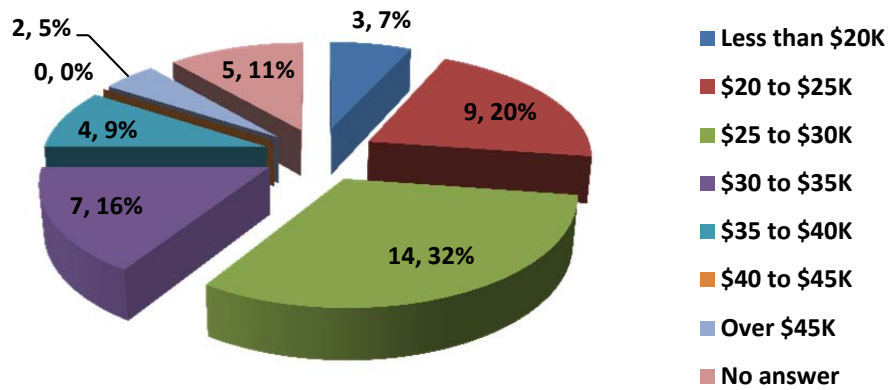
If part-time, work # of hours



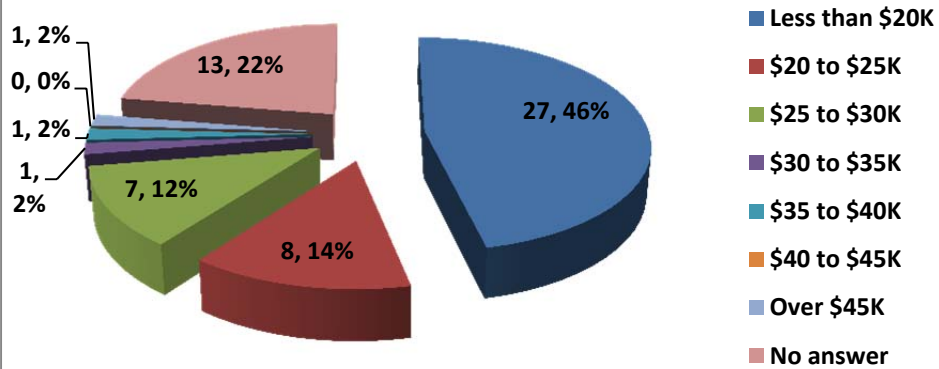
What is your current annual salary range?

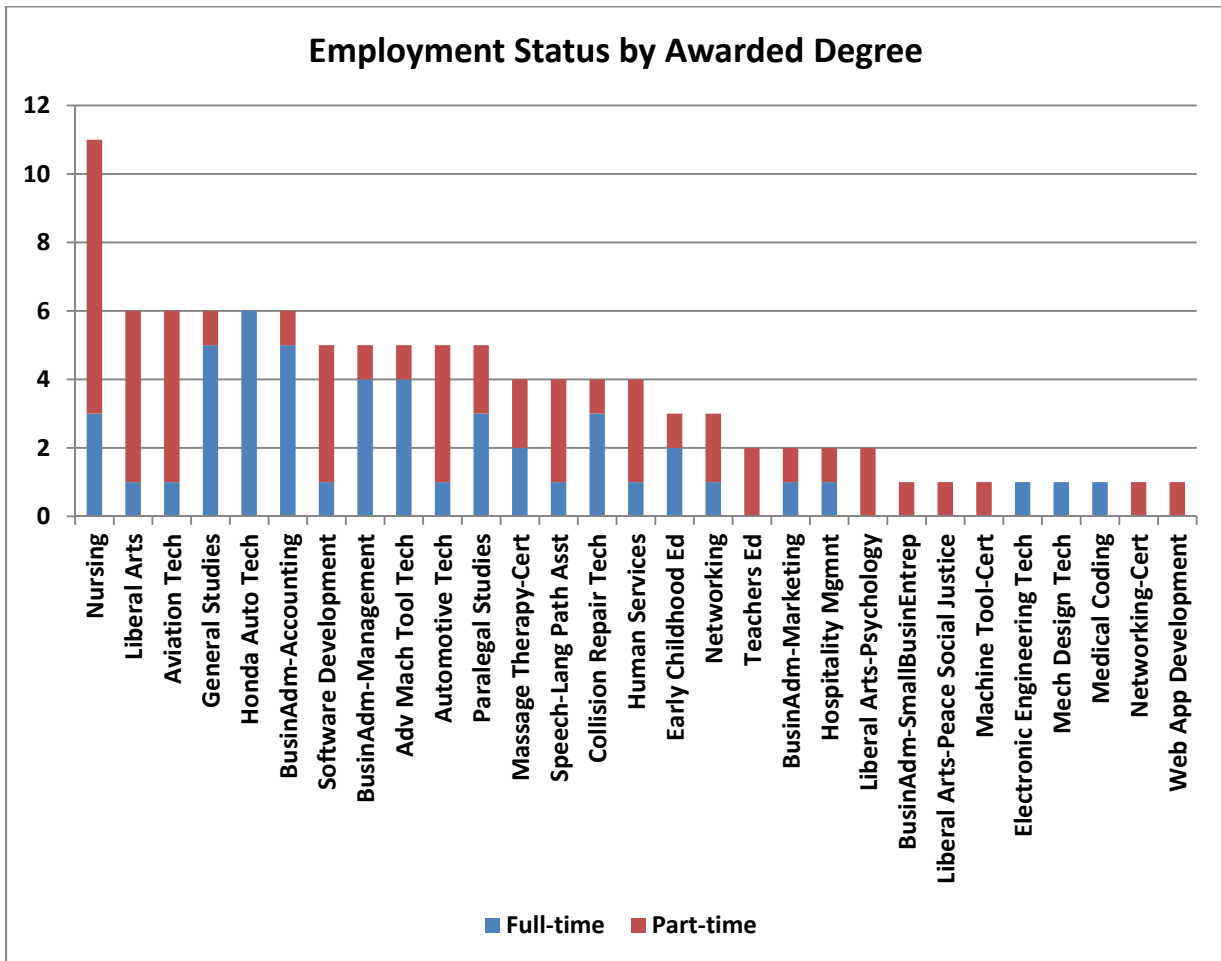
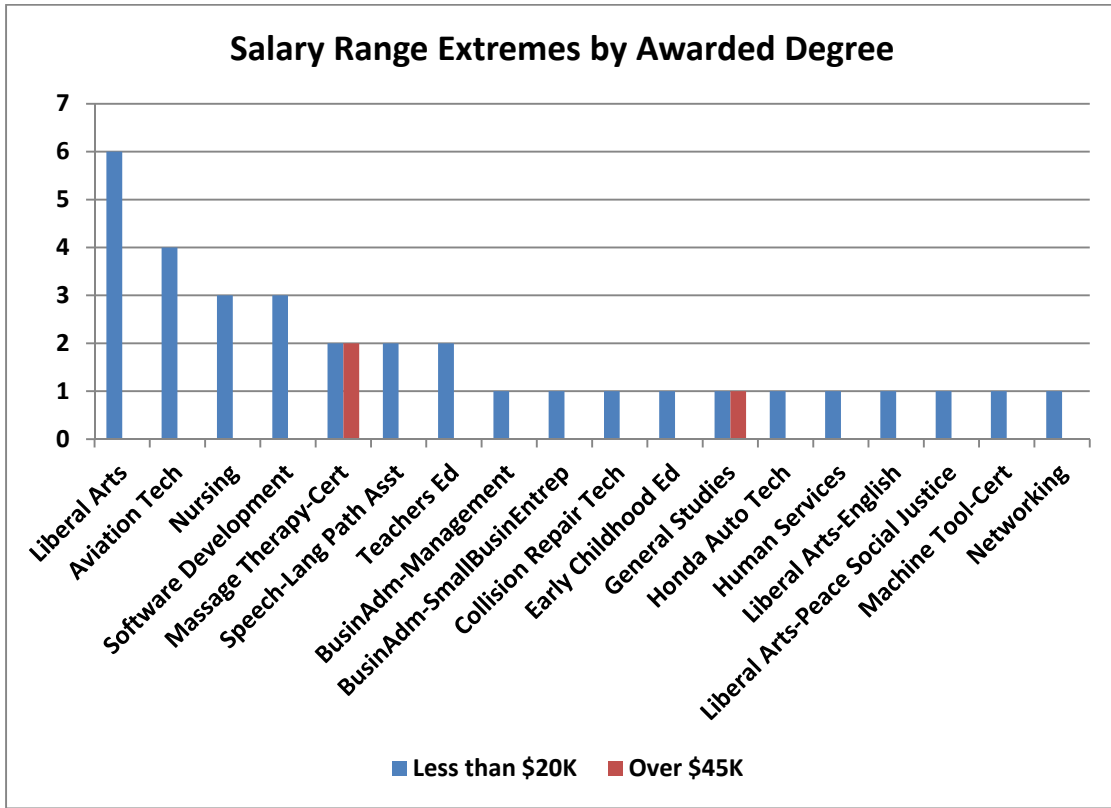


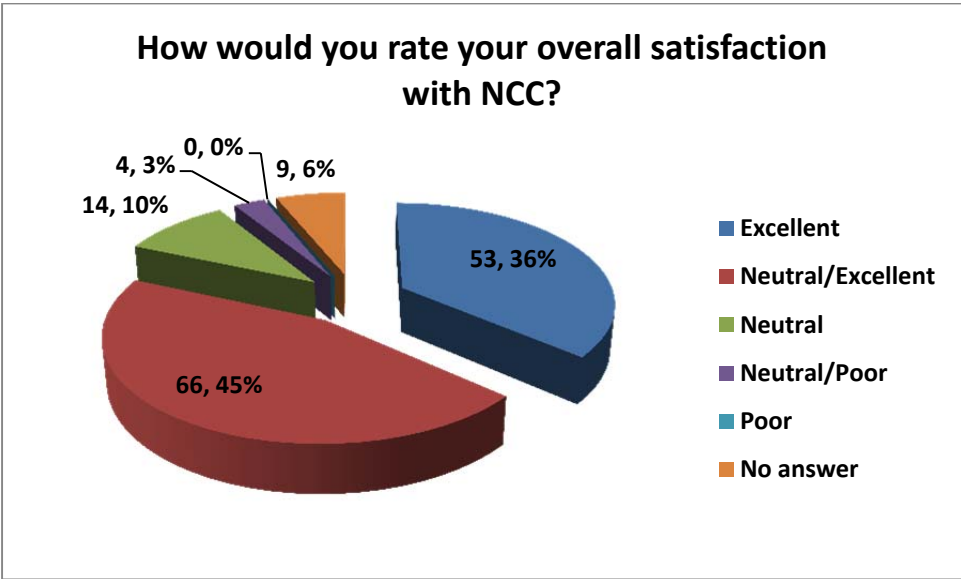
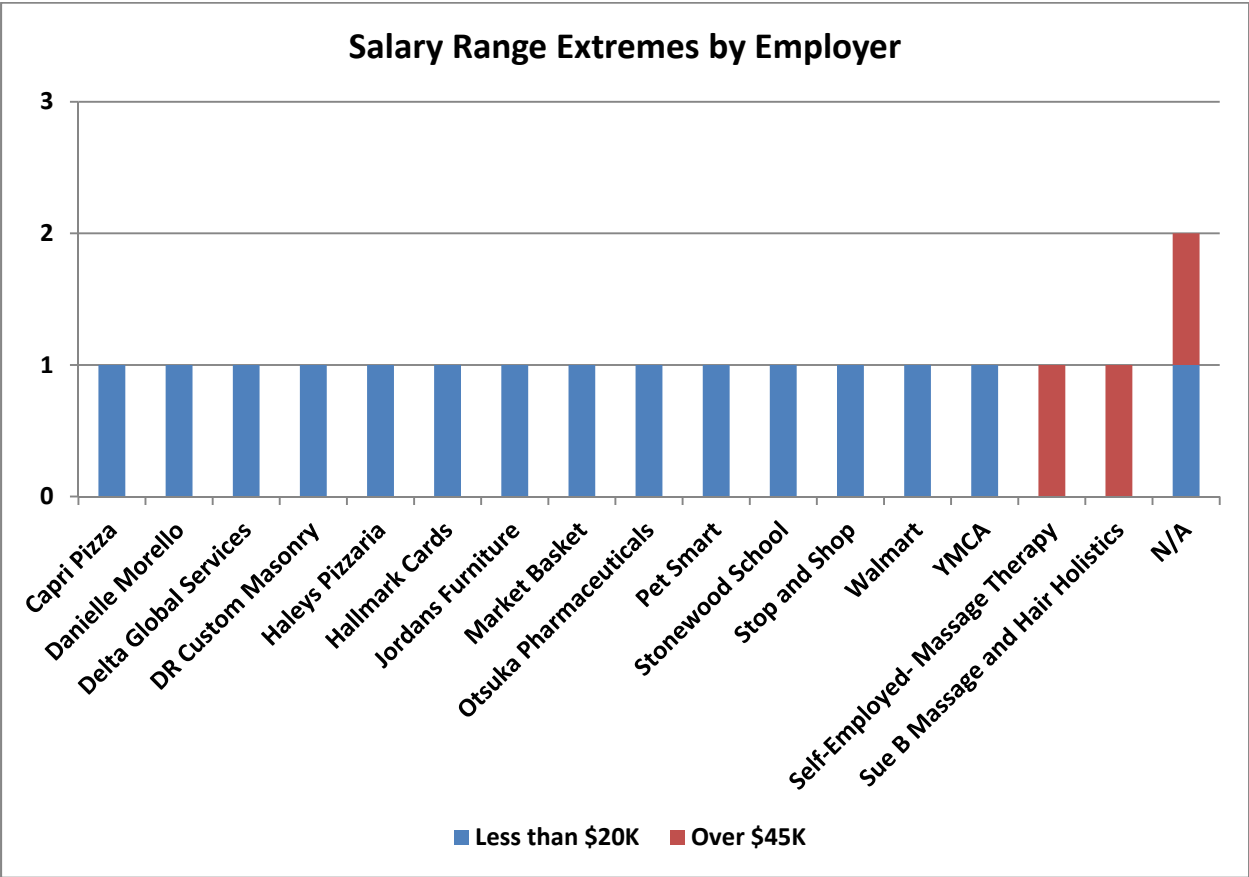
Employed Full-time Salary Range

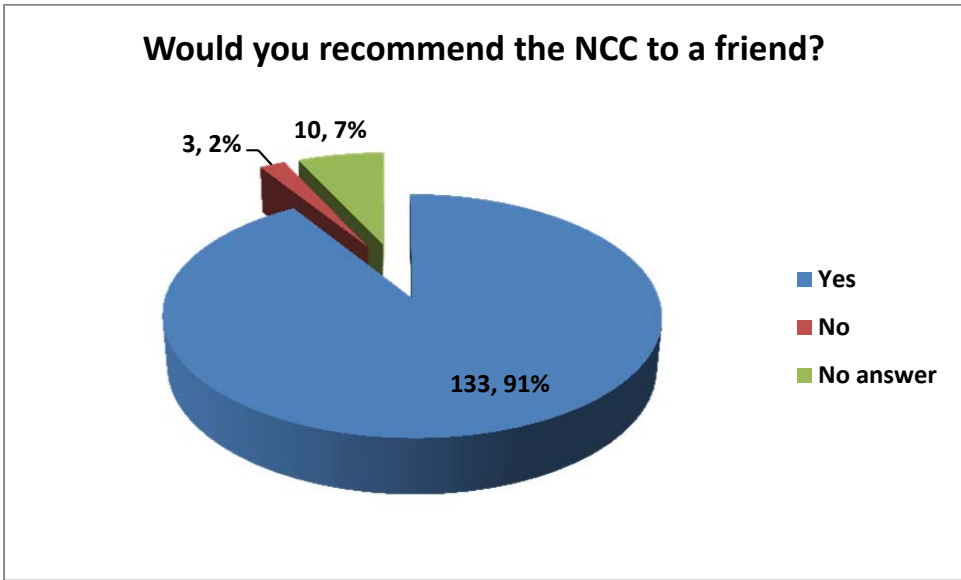


Employed Part-time Salary Range



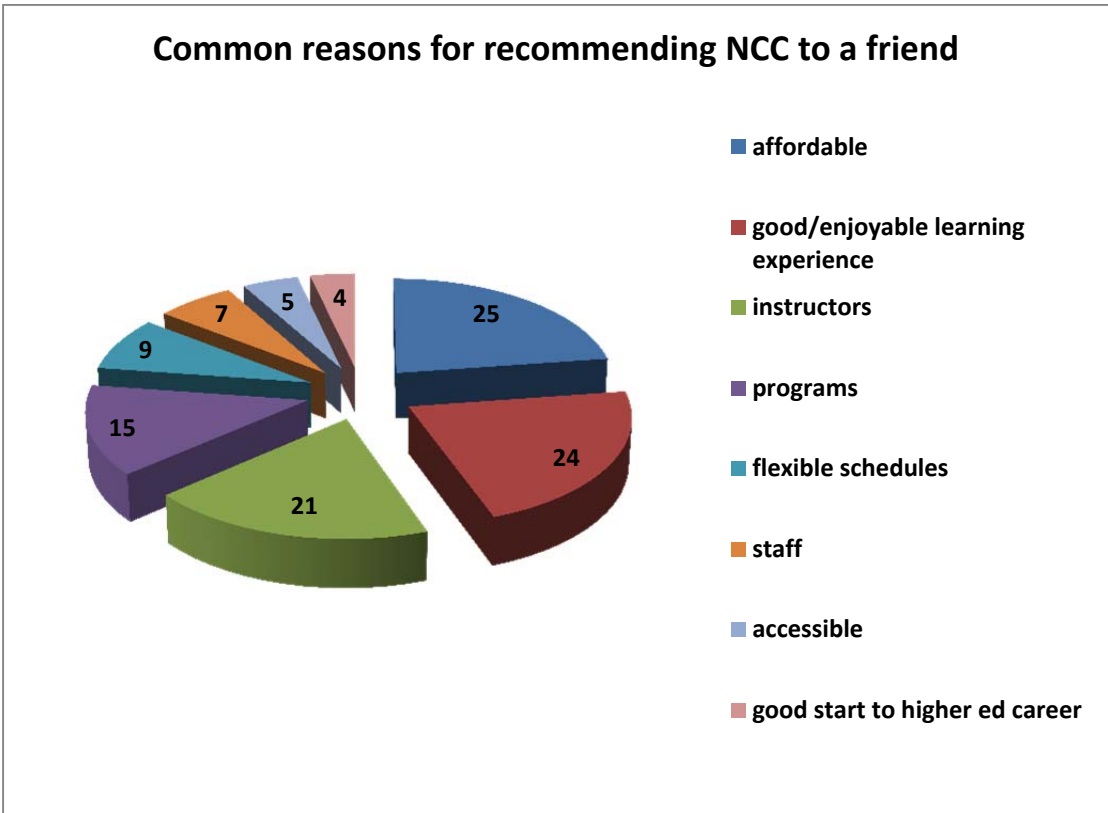






Why or Why Not?

There were 84 comments in response to the question. Reviewing the comments by the frequency of key words, the following words and phrases were the most common positive comments.

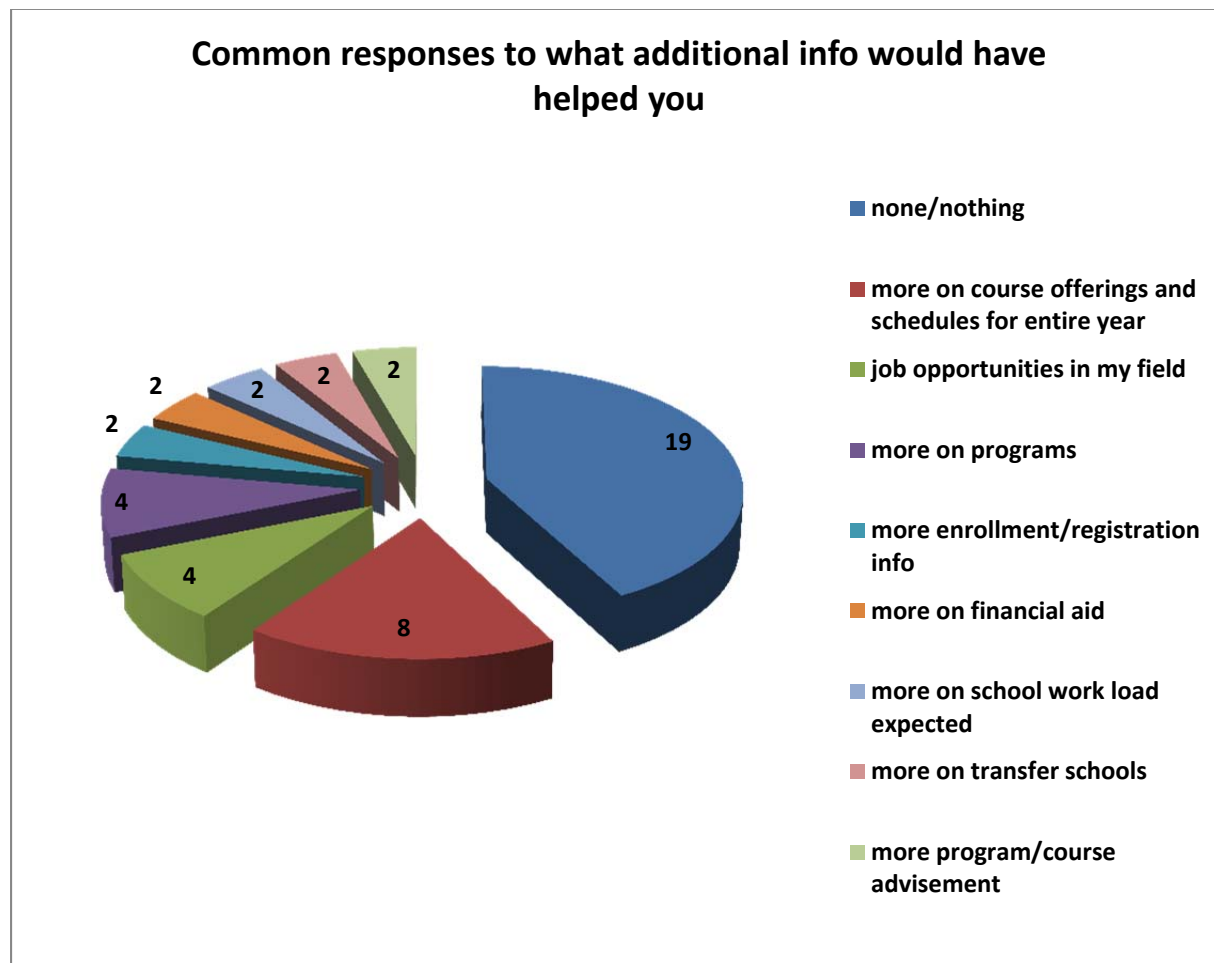


There were three negative comments dealing with the poor condition of the new building, some unreasonable professors, and the availability of eight week courses.

The individual comments are listed in the Appendix.

Looking back on your experiences, what additional information would have been useful for you to know before you began your course of study?

There were 72 comments in response to the question. Reviewing the comments by the frequency of key words, the following words and phrases were most common.

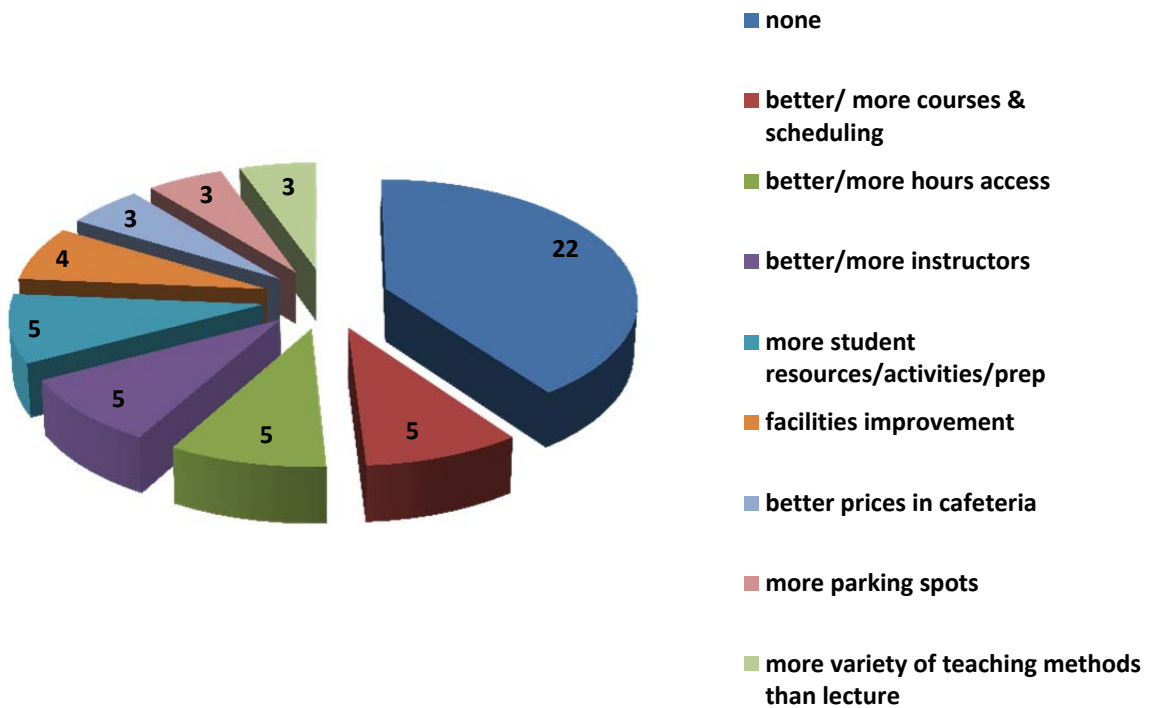


The individual comments are listed in the Appendix.

Are there any additional ways you feel we could improve our College?

There were 70 comments in response to the question. Reviewing the comments by the frequency of key words, the following words and phrases were most common. Most suggested needing more of or better something.

Common responses to additional ways we could improve our college

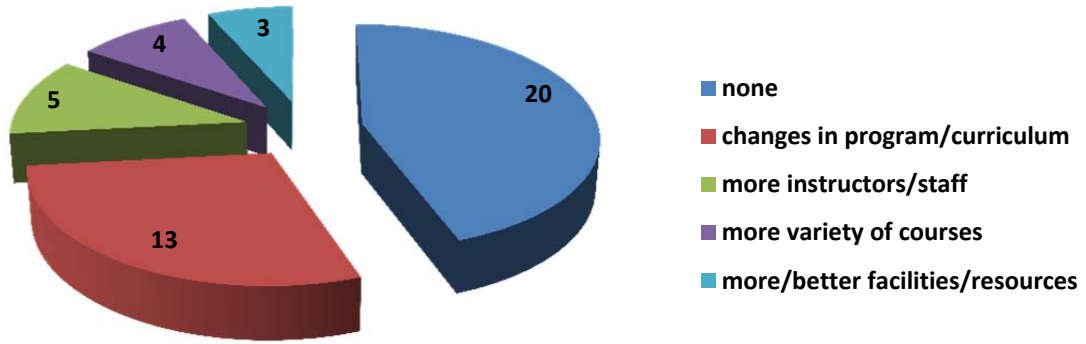


The individual comments are listed in the Appendix.

Are there any additional ways you feel we could improve your specific program of study?

There were 56 comments in response to the question. Reviewing the comments by the frequency of key words, the following words and phrases were most common. Most suggested changes in the program or curriculum or needing more of or better something.

Common responses to additional ways we could improve your program



The individual comments grouped by the academic program of the graduates are listed in the Appendix.

Appendix

Employers and the Titles and Degrees of Graduates

Employer	City & State	Title	Academic Degree
Artamus Industries	Framington, MA	Machinist	Adv Mach Tool Tech
Market Basket	Nashua, NH	assistant manager	Adv Mach Tool Tech
NHBB	Peterboro, NH	machine set up	Adv Mach Tool Tech
Peter Wasik	Dracut, MA	Machinist	Adv Mach Tool Tech
Comptemporary Auto	Milford, NH	lube tech	Automotive Tech
Infiniti of Nashua	Nashua, NH	Technician	Automotive Tech
Delta Global Services	Manchester, NH	Ramp Agent	Aviation Tech
Infinity Aviation	Nashua, NH	Fuller/lineman	Aviation Tech
Northeast Air	Portland, ME	airline mechanic	Aviation Tech
Emerson Ecologics	Manchester, NH	accounting associate	BusinAdm-Accounting
Gateways Comm. Services	Nashua, NH	Accounting Specialist	BusinAdm-Accounting
DR Custom Masonry	Hudson, NH	Mason	BusinAdm-Management
Lowe's Home Improvement	Bedford, NH	Cashier	BusinAdm-Management
Nashua District School	Nashua, NH	ELL Coordinator	BusinAdm-Management
The Pain Relief Center	Nashua, NH	Office Manager	BusinAdm-Management
Ricor USA	Nashua, NH	Marg. Coordinator	BusinAdm-Marketing
Pet Smart	Nashua, NH	Petcare Associate	BusinAdm-SmallBusinEntrep
Chris Riccio	Bedford, NH	Nanny	Early Childhood Ed
Stonewood School	Hudson, NH	Assistant teacher	Early Childhood Ed
BAE System	Nashua, NH	GMM 3	Electronic Engineering Tech
Demand Ware, Inc.	Burlington, MA	Education Coordinator	General Studies
Capri Pizza	Windham, NH	Driver	Honda Auto Tech
Goodales Bike Shop	Nashua, NH	Mechanic	Honda Auto Tech
Grappone Honda	Concord, NH	tech	Honda Auto Tech
Honda Cars of Boston	Everett, MA	Technician	Honda Auto Tech
Peters Honda	Nashua, NH	tech	Honda Auto Tech
Rockingham Honda	Salem, NH	tech	Honda Auto Tech
Anew you Skin care+dayspa	Manchester, NH	lmt	Hospitality Mgmnt
Crane Plaza Hotel & Res.	Nashua, NH	Banquet Server/Manager	Hospitality Mgmnt
The Moore Center	Manchester, NH	Direct Support Professional	Human Services
Danielle Morello	Merrimack, NH	Nanny	Liberal Arts
Hallmark Cards		sales floor	Liberal Arts
Haleys Pizzeria	Litchfield, NH	Cook/Delivery driver	Liberal Arts-Peace Social Justice
Hannaford	Nashua, NH	Supervisor	Liberal Arts-Psychology
Jordans Furniture	Nashua, NH	warehouse assistant	Machine Tool-Cert
Self-Employed- Massage Therapy	Nashua, NH	Massage therapy	Massage Therapy-Cert
Sue B Massage and Hair Holistics	Merrimack, NH	Massage therapy	Massage Therapy-Cert

Employer	City & State	Title	Academic Degree
Robinson Precision Tool	Hudson, NH	Programmer	Mech Design Tech
Foundation Medical Partners	Nashua, NH	Medical Billing Specialist	Medical Coding
Degree Controls	Milford	IT	Networking
Mizrotime Computers	Amherst, NH	comp. technician	Networking
Geek Squad	Nashua, NH	operations agent	Networking-Cert
Foundation Medical Partner	Nashua, NH	RN	Nursing
Hunt Community	Nashua, NH	LNA	Nursing
Joey's Diner	Amherst, NH	Waitress	Nursing
Monadnock Comm. Hospital	Petersborough, NH	RN	Nursing
Otsuka Pharmaceuticals	Princeton, NJ	Intern	Nursing
Right at Home	Londonderry, NH	Homecare	Nursing
YMCA	Meredith, NH	Camp Nurse	Nursing
Atty. Maura Loftus	Hollis, NH	Paralegal	Paralegal Studies
Bobs' Discount Furniture	Nashua, NH		Paralegal Studies
NE Document Systems	Manchester, NH	Indexer	Paralegal Studies
NH Judicial Branch	Milford, NH	assistant court clerk	Paralegal Studies
Market Basket	Nashua, NH	Sacker	Software Development
Stop and Shop	Hudson, NH	Cashier	Software Development
Mascenic School District	Greenville, NH	Speech & Language Assistant	Speech-Lang Path Asst
Walmart	Amherst, NH	cashier	Teachers Ed
YMCA	Merrimack, NH	Counselor	Teachers Ed

Would you recommend the NCC to a friend? Why or Why Not?

Comments

a wonderful place to begin an education, before part of a community, or simply learn something! This place is a (???) to much more
accessible and flexible schedules
affordability
affordable
affordable, close to home, good chance of credit
affordable, friendly, compassionate
amazing program + ??? Always helpful
Automotive dep. Is amazing
Because it was a good learning experience
because it's small and (???) cheap
because studies are relevant to today's environment and work force needs. Classes are small & personal instructors are enthusiastic
cheap
college is made easy to understand and enjoyable I thought I would never make it but with the instructor help I made it and enjoyed learning
Easy and affordable

easy going/ friendly staff
English adjunct professor unreasonable. Automotive professor unreasonable
excellent affordable education
excellent stuff + support people
excellent support from both staff & adjuncts
expensive, building falling apart
flexible. Affordable
for basic studies and for specific teachers
friendly staff great program
Fun
G
Good classes, affordable
good college
good education
good place to find friend, and find out what career you want to do
good prices, flexible schedule
Good professors and close by
good professors, good schedule
good program and great teachers
Good school, great teachers
good to get prerequisites out of the way
good to start over
great early childhood program, great teachers who encourage you
great experience
great experience overall
Great professors, open atmosphere
Great start to education
great teachers and they all very accessible and helpful
great teachers, good advisors
I feel I got a good education at a great price
I had a really good experience
if night or day classes, any 8 week classes are only avail
inexpensive, flexible hours
it has been a great pleasure surrounded by people desired to help students to success
it met my education needs affordably
it was a good school
It was a great school and I learned a lot.
It's a great place with wonderful people and programs
It's a great school! The faculty are knowledgeable and friendly as well as helpful. I had a great experience at NCC.
It's a great way to start
it's affordable
It's good

long time employee
low cost, great classes
low tuition, quiet school
low tuition and teachers have a lot of knowledge in the field
n/a
night classes are available
Overall a better experience than previous year in a 4-year school
overall education is satisfactory (was not happy to have the same professor for all paralegal courses except two)
people are very eager to help
positives; cost, good teachers, pretty nice rooms and building, gym, nice dining area, nice support that really seems to care, advising personnel are superb
price and accreditation
price convenient
price is right
Reasonable price and decent education
teachers are awesome, great sense of community
The automotive program was very good for me
the instructors an stuff work together to make sure we succeed
THE location and prices are rather convenient
the massage program is top-notch
The software development program was very well put together.
The teachers are extremely knowledgeable and the flexibility of class times
they allow for someone with a full time job (???) (???) evening classes
very good school. Good place to start
Well run
what extent of hands on and training in a specific area that you wish to advance
you can make them work with your personal schedule
you save money and also because I had a lot of opportunities here

Looking back on your experiences, what additional information would have been useful for you to know before you began your course of study?

Comments¹

add additional teachers to the paralegal program
advisory center
any help to register for classes without being overloaded
As a ESOL student I learned a lot
available classes. More than one choice
avoid first year experience
be aware of EAA test protocols
better information on the deadline associated

books change all the time
clear process
don't buy the books
good prices :)
Great Student/faculty
have more vehicles with all kinds of problems so that you can get a little expense in everything
how to enroll to the program
how to use Bb
I have always liked challenging careers
I waited 3 years for the elderly massage class, they do not have an instructor to teach it.
I was pretty well informed
I was told and informed of all I need to do before I started , therefore had a great learning experience
I was well informed before I actually started
I would have (???) to know what certain classes are not offered every semester - one needs to plan ahead to finish in time
it's all good
jobs available after school
know that it's important to look for education after graduation
knowing how much of work load 7 or 8 classes can be
make this survey available online
more about financial aid and what is entailed
more education based courses
more hands on training
more info on financial aid
more info on program
More scheduling information
More specifics on in class information that would be taught
N/A (n = 7)
None (n = 7)
not all classes are held every semester review catalog and ask lots of questions
Nothing (n = 2)
nothing everything was helpful
nothing in particular
Nothing, I felt prepared
professors history and evaluation of the course
projects, projects, projects
schedule of semester offerings of certain courses. One course I had was only offered in spring semester and it took me an additional year to graduate because of this
take a good look at the programs available
Taking more courses in 2 semesters can put you ahead in the long run
that the paralegal program was going from day time to night time only
that they did not have any courses for not being able to get an internship due to economic problems
The amount of preparation and documentation

the job opportunities in my field/field selected
the number of jobs in the field
the prerequisite courses are available during which semester. The timeframe for 2 year degree was not accurate for some programs
Time management skills but I learned them (???) I had to! New students are hopefully (???) aimed
tuition(low), professionals are accommodating
what (???) would be available after completing degree
what do I want to do. I took many classes that I did not need b/c didn't know
what schools to transfer to
when classes offered spring vs fall especially if only offered during certain times

¹ the number of individual comments that were identical are denoted as (n = x).

Are there any additional ways you feel we could improve our College?

Comments¹

a large wall clock on the cafeteria
a school newspaper would be nice; otherwise, I'm content
Better hours with classes and book store
cafeteria open for night students
course schedule
courses on the weekends and some required finishing courses at night capstone
explain to students what a full time workload can be like
Faster credit transfer process upon admission. It took 4+ months for me to find out what credits were accepted for transfer credit.
fix doors
freshman should be guided
get all professors to be fluent using Bb
have the depts. And gym be more available
have the offices more organized
help kids understand their program
higher teachers who know to teach
Hire four year college level teachers
Idk
It's great the way it is
job placement
less expensive cafeteria
Letting us out of the 3rd floor deck in nursing building
little more hands on training
longer library hours
lower food prices
make it a requirement to meet with advisors
make it free
make the lunch more affordable, put a chase for no internship due to economic, actually follow up on the reviews

to fill out
more availability of faculty
more classes for better scheduling
more hands on
more linux classes
more parking spots (n = 3)
more programs
More student involvement
more teachers in the paralegal program
N/A (n = 12)
None (n = 8)
Nothing, great courses
Nothing I can think of. I thought it was great
offer classes more than one semester
OFFER PARALEGAL DURING THE DAY + KEEP 16 WEEK CLASSES AS 8 WK CLASSES DO NOT COVER ALL THE MATERIAL.
organizing professors and instructors prior to in orde4r to avoid last minute changes
perhaps, I'll know once I'm actively employed in my field of study
professor grade feedback
replace upper management
respect the massage program more
same as above make it so there is more learning techniques other than lectures
there are a few systems in the aviation lab that do not have manuals
to add had a great years of college of NCC
traffic lights leaving school are way too short for cars leaving

¹ the number of individual comments that were identical are denoted as (n = x).

Are there any additional ways you feel we could improve your specific program of study?

Comments¹

Suggestions	Program
good program study suggestions	Nursing
n/a	Nursing
nothing - it is an excellent program	Nursing
more interaction and school notice with events	Liberal Arts
The STEM programs have are so small, but the professors are great. Just keep supporting them please	Liberal Arts
work on the class that is supposed to help students life after college. It would be more informative in the area of getting a job after graduation	Liberal Arts
more of a certificate set up, and more classes available	Liberal Arts-Peace Social Justice
it's perfect	Liberal Arts-History
more structured, more hands on	Liberal Arts-Psychology

Suggestions	Program
more lab time for automotive technology program students. Grade should be based on lab more than lecture or as much as lecture at least	Automotive Tech
more high quality tools, parts, and planes	Aviation Tech
new powerpoints	Aviation Tech
Organize a little better	Aviation Tech
n/a	BusinAdm-Accounting
n/a help finding job after graduation	BusinAdm-Accounting
pair with local business for projects	BusinAdm-Accounting
some courses content	BusinAdm-Accounting
continue w/ great simulation labs	BusinAdm-Management
I think it is very good the way it is	BusinAdm-Management
N/A (n = 2)	BusinAdm-Management
None	BusinAdm-Management
can't think of any :)	BusinAdm-SmallBusinEntrep
none	Collision Repair Tech
more linux classes	Networking
more troubleshooting	Networking
N/A (n = 2)	Software Development
None (n = 2)	Software Development
Nothing	Software Development
make sure the software is installed on all computers	Web App Development
more web related classes	Web App Development
nothing I had a great time in my field of study	Early Childhood Ed
N/A	General Studies
stop changing books	General Studies
N/A	Honda Auto Tech
none	Honda Auto Tech
get an instructor for Elderly Massage! Give instructor a raise - She Rocks!!	Holistic Massage
more diverse courses	Human Services
N/A	Human Services
more students	Hospitality Mgmnt
more assistant teachers	Machine Tool-Cert
a larger classroom	Massage Therapy-Cert
continue to support program directors to do what is best for students	Massage Therapy-Cert
free oil	Massage Therapy-Cert
change the order of some of the classes	Adv Mach Tool Tech
hire additional lab helpers	Adv Mach Tool Tech
more time for some courses	Adv Mach Tool Tech
None (n = 2)	Adv Mach Tool Tech
have more professors for the program	Paralegal Studies
more teachers in the Paralegal studies programs	Paralegal Studies

Suggestions	Program
make the practicum semester a whole semester instead of a 2 and 1 credit quarter	Speech-Lang Path Asst
wider variety of courses	Teachers Ed

¹ the number of individual comments that were identical are denoted as (n = x).

Note: Results of the Nashua Community College 2012-13 Alumni Survey were compiled and summarized by the Institutional Research Office, Nashua Community College, July 2013. Special thanks goes to Donna Vilsmeier and Bruno Soares for their assistance in coding the surveys.